

WARRANTY CERTIFICATE

Hisense

Qingdao Hisense HVAC Equipment Co.,Ltd

This certificate is presented to :

Badan Pengawas Tenaga Nuklir (BAPETEN) Jakarta

Has been tested with machine:

Air Cooled Chiller Hi-Mod A standard

on

22 June 2025

This machine will be under warranty within the period
as per detail stated in the attached paper.

Thank you for your trust by choosing Hisense in your projec



Cheah Win Leo

Country Manager Hisense HVAC Indonesia



Muchamad Ardi Hidayat

Service Manager Hisense HVAC Indonesia

Warranty Terms and Conditions

The company warranty period details are as below :

- **TERM PERIOD 1:** 12 Months (1 Year) after the date of Start-Up or 18 Months (1.5 years) after the date of shipment which is less.
- **TERM PERIOD 2:** After pass Period 1
- *****) : 24 Months (2 Years) after the date of Start-Up or 30 Months (2.5 years) after the date of shipment which is less
- **TERM PERIOD 3:** After pass Period 2
- ******) : 60 Months (5 years) after the date of Start-Up or 66 Months (5.5 Years) after the date of shipment which is less.
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Whichever is not listed, that the Company's products covered by this order :

(A) are free from defects in material and manufacture

(B) have the capacities and ratings set forth in the Company's catalogs and bulletins; provided, that no warranty is made against corrosion, erosion, or deterioration and provided always that the Company's products were not subjected to accident, misuse, abuse, natural disasters and/or tapered with. The warranty shall not also apply to Company's products which have been opened, disassembled, repaired, struck by water sea, external shock who will make the others component and installation going abnormal (Broken, crack, etc.), damage due any malfunction on supporting equipment (Louver grill / Roof Top / Ducting / water pump as a chiller support unit), or altered by anyone other than Company or its authorized dealers. The Company's obligations and liabilities under this warranty are limited to replacement equipment (or at the option of the Company's parts therefore) for all Company's products not conforming to this warranty and which have been returned to the manufacturer.

No liability what ever shall attach to the Company until said products have been paid for and then said liability shall be limited to the purchase price of the equipment shown to be defective. The Company makes certain further warranty protection available on an optional extra-cost basis. Any further warranty must be in writing signed by an officer of the Company.

THE ABOVE WARRANTIES ARE GIVEN IN SUBSTITUTE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND ANY IMPLIED WARRANTIES OTHERWISE ARISING FROM THE COURSE OF DEALING OR TRADE.

IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT.

Tabel Warranty Term Period :

Date Of Start-Up or Date of Shipment	TERM PERIOD 1			TERM PERIOD 2			TERM PERIOD 3		
	Big Split	VRF	Chiller	Big Split	VRF	Chiller	Big Split	VRF	Chiller
Labor Cost	Free of Charge	Free of Charge	Free of Charge	Charge	Charge	Charge	Charge	Charge	Charge
Transport Cost	Free of Charge	Free of Charge	Free of Charge	Charge	Charge	Charge	Charge	Charge	Charge
Material Cost (Consumable)	Free of Charge	Free of Charge	Free of Charge	Charge	Charge	Charge	Charge	Charge	Charge
Spare part (Exc. Compressor)	Free of Charge	Free of Charge	Free of Charge	FOC *)	FOC *)	FOC *)	Charge	Charge	Charge
Part Compressor	Free of Charge	Free of Charge	Free of Charge	FOC *)	FOC *)	FOC *)	FOC **)	FOC **)	Charge

Call Center : 021-311-77111
Whatsapp : 0857-9531-8549



PT. MDV INDONESIA

Maiestas Deo Volante

Nomor : 007/SPJG/MDV/7/2025
Perihal : **Surat Pernyataan Jaminan Garansi**

Kepada Yth.
Sekretariat Utama Badan Pengawas Tenaga Nuklir
Jl. Gajah Mada No. 8
Jakarta Pusat..

SURAT PERNYATAAN JAMINAN GARANSI

Yang bertandatangan dibawah ini :

Nama	: TOMMY EPPENDY
Jabatan	: Direktur Utama
Perusahaan	: PT. MDV INDONESIA
Alamat	: Business park kebon jeruk Blok D2-3 Jl. Meruya ilir raya No. 1 Rt.000 Rw.000 Meruya Utara, Kembangan Jakarta Barat.11620
Telp.	: 021 30061546

Bertindak untuk dan atas nama PT. MDV INDONESIA, dengan ini memberikan Jaminan Garansi produk **AC Merk FUJI AC** :

Mode : FD100.F1 + FO100F1 Split Duct 10 Pk 100.000 Btuh (compatible with R410A)

S/N : FD100F1 : FD100202506061

S/N : FO100F1 : FO100202506058

Meliputi :

- Sparepart 1 (satu) Tahun
- Compressor 1 (satu) Tahun

Terhitung sejak surat ini diterbitkan.

Note:

- * Syarat dan Ketentuan berlaku.
- * Kebocoran pipa refrigerant di luar unit atau di instalasi tidak termasuk di garansi unit
- * Filter udara tidak termasuk di garansi
- * Kerusakan akibat tegangan listrik yang tidak stabil tidak termasuk di garansi
- * Kerusakan akibat tidak ada perawatan / servise berkala tidak termasuk di garansi
- * Kerusakan atau perbaikan oleh pihak lain tanpa sepengetahuan distributor resmi tidak termasuk di garansi

Demikian surat pernyataan ini dibuat untuk dapat dipergunakan sebagaimana mestinya.

Jakarta, 11 Juli 2025

PT. MDV INDONESIA



TOMMY EPPENDY
Direktur Utama

**Business park kebon jeruk Blok D2-3 Jl. Meruya ilir raya No. 1 Rt.000 Rw.000 Meruya Utara,
Kembangan Jakarta Barat.1162**